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The three articles “A”, “An”, and “The” are always ignored at the beginning of a title when alphabetizing.
THERE HAS TO BE IN-TEXT (PARENTHEtical) CITATION WITHIN THE BODY OF THE PAPER.

The in-text (parenthetical) citation is in most all cases the author or authors, year, and page number. You place it at the end of the sentence before the period. If there is no author use a piece of the title.

(Koroutchev, 2014, p. 3)

(Grisgraber & Crisp, 2014, p. 3)

DIRECT QUOTE

Since October 2012 the Domiz Camp in Iraq’s Dohuk governorate “had installed a new water and sanitation system, expanded its registration area to accommodate 1,400 people per day” (Grisgraber & Crisp, 2014).

PARAPHRASE

Policy recommendations for Syrian Refugees in Jordan and Iraq include having the UN focus additional resources on non-camp refugees and pressuring the Kurdish Regional Government to treat non-camp refugees as equal to refugees in camps (Grisgraber & Crisp, 2014).